



## About Us

### Home page

There's no two ways about it, Sennell are problem solvers.

Based in Canberra, Sennell is a trusted provider of IT services to small-to-medium businesses and commercial enterprises. We have the expertise to make your technology increase your productivity and grow your bottom line.

Whether it's virtual application delivery, disaster recovery, networking services or end-to-end support, Sennell has the solution.

Contact us today and see why businesses trust us as they would their own personal IT department.

## Banners

### **We're not just tech-heads...**

we're businesspeople too

### **A single desktop or a major enterprise roll-out**

Sennell will have it going in no time.

### **Stay Connected**

with Sennell's hassle free technical support

### **Be successful, it's easy**

Sennell works with you to help grow your business

### **Up in the cloud**

The future of computing is here.

## Services

### **Inset**

Do you want your business to be more efficient and effective?

By engaging Sennell's services on a needs basis, you receive all the technology and expertise without the cost and burden of running your own IT department.

We may be tech-heads, but we're also businesspeople, and we're proud of our ability to create genuine business benefits from information technology.

### **Body**

Don't let your technology get the better of you. At Sennell, we solve problems.

Computers and technology infrastructure always seems to fail when you need it most, but Sennell's enthusiastic approach to problem solving will have your issues gone for good.

Sennell builds stable systems and infrastructure so that your technology helps, not hinders, and we constantly seek out the latest technology to ensure clients are provided with the best solutions available.

We'll look after your IT so that you can look after your business.

Contact us today to find out how we can help you.

## **Services**

### **Premiere end-to-end IT support**

We don't believe in simply opening the box for you. While we pride ourselves on installing and maintaining reliable technology, we won't leave you in the lurch if you need help.

### **Helpdesk support**

With just a quick phone call or email, one of our support engineers will walk you through any problem.

### **Managed services**

Whether your business is big or small, you're after the same thing. You want your information technology running reliably, cost-effectively and delivering as expected. We can make it happen.

### **Consulting services**

Organisations are increasingly looking for ways to gain an edge. Talk to us to stay ahead of rapid changes in IT and ensure operational efficiencies are achieved.

### **IT roll-outs and installation services**

Whether it's a few computers or a few hundred, whether you're after a simple network or major IT infrastructure, Sennell will deliver.

### **Virtual application delivery**

Deliver applications instantly to users anywhere. Virtual application delivery allows any Windows application to be virtualised, centralised and managed via a datacentre. This is simplicity and mobility rolled into one.

**Remote offsite backups**

Never suffer data loss again. With our comprehensive offsite backup you can rest assured that your files are safe.

**Disaster recovery**

If a disaster disrupted your business, having a server recovery solution that's reliable, secure and simple will make all the difference to getting you back up and running with minimal downtime.

**Cloud computing & hosting services**

Imagine visiting a client and broadcasting your presentation in their boardroom from your mobile phone. Keep your business mobile and secure. Cloud computing is here.

**Infrastructure documentation**

Your systems are up and everything is working perfectly. The last thing you want to do is write an IT infrastructure document. Yet without it, upgrades are more complicated and problems are harder to fix. Let Sennell save you the hassle and put together detailed documentation.

**Networking services**

Get all your technology working together happily and securely. We have the skills and experience to keep your systems and network productive and healthy.

**Storage services**

We offer storage solutions that are robust and will meet your needs now and as your business grows.

# Partners

## Inset

Sennell has aligned itself with some of the big names in the IT world so that we can deliver products that are familiar, easy to use, reliable and well supported.

We work closely with our partners to provide clients with complete technology solutions tailored to their individual business and IT needs.

When you choose Sennell, you're choosing the best.

## Body

To deliver the very best IT solutions to our clients we have partnered with suppliers of world-leading technologies.

The time and effort we take in maintaining relationships with our partners works to your advantage – in buying power, our skills accumulation, solution implementation and ongoing quality support.

By teaming up with the likes of Microsoft, Sophos, Citrix and others, we're able to offer more than just a solution to a problem. We can put together an IT strategy that delivers the best outcomes for your business now and into the future.

Sennell holds full accreditation and certification with each of our partners.

### **Kroll Ontrack Data Recovery**

Through its Ontrack Data Recovery software, Kroll Ontrack leads the world in data recovery, offering fast, convenient and cost-effective solutions to recover data for clients who have suffered a loss of data.

### **Citrix**

Over 75% of internet users and more than 230,000 customers use Citrix solutions every day. From cloud services and video conferencing to virtual desktops and mobile file sharing, Citrix simplifies solutions and makes IT work for you.

### **Ingram Micro**

Since 1979, Ingram Micro has connected technology solution providers with vendors worldwide, identifying markets and technologies that shape the IT industry. Today, Ingram Micro remains at the forefront of the global technology marketplace.

### **Sophos**

Sophos is perfect for your business. Specialising in IT security for business, Sophos products make sure you get the best protection without the hassle. They know that security shouldn't get in the way, so Sophos software has been engineered to have minimal impact on your IT resources.

### **Microsoft**

Microsoft changed the world when they brought their Office software to the world, and now with the

introduction of Microsoft 365, SharePoint and more they're changing the world again. Microsoft is the world leader for business software packages.

### **Leap Legal Software**

For more than 18 years LEAP Legal Software has worked tirelessly to provide small law firms with exceptional software and online services to help them grow their bottom line.

### **Uberglobal Enterprise**

UberGlobal Enterprise was established with a focus on the management and delivery of critical, customised hosting solutions for serious enterprises. Uberglobal continually invest in platform hosting with features like secure managed security services, networking, and architecture design and support.

## About us

We're not just a bunch of nerds.

Sennell's founders Andrew Senti and Alex Cannell believe that IT is more than just plugging things in and switching them on. They believe businesses appreciate a good attitude and friendly personality too.

Andrew and Alex have always liked problem solving, and as kids they were both curious – constantly taking things apart to see how they worked. Fortunately, these days they're more likely to put them back together again.

Prior to Sennell, the pair worked for an IT company which mostly served large companies and government. They were keen on a more personal approach and soon realised there weren't many IT companies interested in helping small-to-medium businesses. So, in 2009, Sennell was born.

It was a big leap for the pair, leaving stable jobs to go it alone – without any clients. But, as luck would have it, their accountant needed some IT support and then word started to spread. And spread. And spread some more. Businesses warmed to the smart IT guys they could talk to, have a laugh with, and who were fun and engaging.

Today Sennell serves more than 30 clients and continues to grow. They have partnered with leading technology providers and they support a number of charities including Marymead who assist vulnerable and disadvantaged children and families.

Andrew and Alex are proud to say that they have never lost a client.